



October 21, 2005

Jeff Driscoll
Communication Research Consultants, Inc.

Dear Jeff,

It is quite rare that I have been so impressed with the performance of a vendor that it has prompted me to take the time to express it in writing. I am specifically referring to Courtney San Filippo, who has been the Project Manager for CRC assigned to the Branson Ultrasonics account.

In this capacity, Courtney has been responsible for making sense of the multitude of voice and data billings that Branson receives for its telecom and datacom infrastructure. Like a lot of companies, these environments have evolved over time, often resulting in complicated service offerings, multiple telecom providers, underutilized bandwidth and legacy circuits no longer needed but never terminated. In short, an environment ripe for savings opportunities provided that there is a resource that understands how to “cut to the chase” and identify these opportunities.

Courtney has done an exceptional job of making sense of Branson’s current telecom environment; analyzing multiple invoices, identifying areas of savings opportunities, communicating that information back to her customer in easily understandable language and following through with the service providers to make the changes happen. She has been a pleasure to work with and truly enjoys what she does. I would rate her knowledge of this often complicated area a solid 10.

I look forward to working with CRC and Courtney as any new future savings opportunities present themselves. Based on this positive experience, I would recommend CRC to any business contemplating exploring savings opportunities in their telecom/datacom environment.

Sincerely,

Christopher Burnell
Director Domestic Information Systems
Branson Ultrasonics Corp.
41 Eagle Rd.
Danbury, CT 06810

Cc: Courtney San Filippo