



March 1, 2007

Mr. Robert Weinger
President
Communication Research Consultants

I wanted to thank you and the entire CRC organization for a great network analysis project to date, and look forward to continued significant results that have clearly exceeded my initial expectations. It has been a pleasure working with Courtney Sanfilippo, her project management team and Jeff Driscoll, as they have been nothing less than extremely professional and responsive.

In the world of understanding and optimizing complex telecommunications environments, CRC definitely "talked the talk and walked the walk". In other words, they really know their business and deliver on all promises. CRC helped our company organize our telecommunications networks and deciphered what service went where with a detailed and easy to understand map.

Their recommendations were right on target. CRC found and implemented significant savings that we likely would not have found ourselves; and they did it with no negative impact to our existing service.

- The project was professionally handled and bi-weekly updates were provided and explained line by line.
- CRC exhibited an expert ability to negotiate with our current vendors for the best possible pricing for our voice and data services.
- The Network Assessment Maps are an exceptional value, not only in understanding the current network and recommended improvements, but will serve as an excellent tool for our telecom management moving forward.

We will continue to use CRC as a resource for future projects.

Please send my sincere thanks to your team of professionals, and let me know if I can ever be of assistance in providing a professional recommendation to prospective clients.

Sincerely,

Jeff Seiler

Jeff Seiler
Director, Information Technologies & Customer Service Solutions
ValueOptions, Inc., a subsidiary of FHC Health Systems