

# WORLD TRAVEL GROUP

250 MOONACHIE ROAD, MOONACHIE, NEW JERSEY 07074  
TEL: 201-228-5320 • FAX: 201-228-5201

---

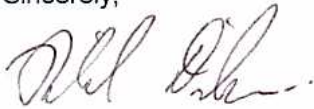
March 2, 2006

Ms. Courtney San Filippo  
Communication Research Consultants, Inc.  
16800 Ivy Lake Drive  
Odessa FL 33556

Dear Courtney:

I have managed the telecommunications departments of several companies during the course of my career but have never had the pleasure of dealing with someone as organized, knowledgeable and efficient as you. Our whole experience with CRC has been exemplary. Not only did you save us approximately \$15,000 annually but you also helped us organize our voice and data circuits, track down and cancel unused service and select the most cost effective vendors for our needs. I would highly recommend CRC's services to any company interested in maximizing the effectiveness of their telecommunications budget.

Sincerely,



Richard Dickieson  
Vice President, Operations  
World Travel Group