



April 26th 2006

Mr. Robert Weinger, President
Communication Research Consultants
1170 Route 17M
Chester, NY 10918

Dear Robert,

I wanted to take this opportunity to express my sincere thanks and appreciation for what has been a great engagement thus far with CRC. Though we have only analyzed a dozen small locations to date, your firm's ability to uncover savings and efficiencies for these branches has been remarkable.

Having worked with other auditing firm's in the past, I have to say that CRC has performed well beyond my expectations, and we are looking forward to leveraging your unique services throughout our organization in other corporate and subsidiary locations.

We have been very impressed with the CRC teams overall knowledge of the telecom industry, solid professionalism, as well as in-depth knowledge of all vendors, services, rates, and contracts. CRC has presented some very creative ideas and recommendations to our team, and their level of success has been at a completely different level than we were accustomed to with other firm's prior.

Our CRC Project Manager (Courtney San Filippo) has been a tremendous asset to our telecom team, and her attention to detail and organizational skills are exceptional. I am very comfortable in saying that Courtney has provided us the most efficient and cost effective network possible, and has never left a single item uncovered.

Thank you for a great job CRC!

Sincerely,

William Durr
Senior Vice President of Technology Delivery
Webster Bank