



First Community Bank

Right at Home

September 14, 2005

Dear Robert,

I wanted to express our sincere thanks for what has been a great project with CRC, and one that has clearly met our expectations in streamlining our voice and data network, and creating some great savings for our organization.

Your team of professional's has been a joy to work with, and have consistently provided great communication and industry knowledge to my firm. I am extremely happy that we hired CRC to work with us, and you have made a huge impact on us lowering cost, eliminating charges we should have never been invoiced for, and clearly making us as efficient as possible.

On a scale of 1 to 10, I would give CRC a 9, which is a great compliment to your organization and staff. The cost to our firm has been minimal in comparison to the value and benefits we have received in return!

It has been a pleasure working with your great organization

Sincerely

Warren Arrends
Vice President – Information Services
First Community Bank
Jonesboro, AR