

HOFSTRA UNIVERSITY



July 24, 2000


CRC
406 Collington Drive
Ronkonkoma, NY 11779

Dear Robert:

Please let me take this opportunity to tell you how pleased I am regarding the work that you are doing with our telecommunications network. As you are aware, I was somewhat skeptical about the extent of your services when you began, but I see now that you do not do what the other companies similar to yours claim to do. As I can see in your efforts, you are extremely thorough in your endeavors.

I was uncertain at the onset as to whether your services were any different than other telecommunication consultants. In doing business with CRC I have now experienced how particular you are about each and every recommendation you have made. I am pleased with the job you have done and would have no problem serving as a reference for you.

Sincerely,



Matthew V. Fuoco
Manager of Telecommunications and Technological Services