

September 24, 2003

Communication Research Consultants, Inc.
2145 Ocean Ave Ste B
Ronkonkoma, NY 11779

To the CRC team,

It is my pleasure to thank the entire CRC team, especially Carolyn for a job well done. Even though we only have about 80 phone lines, your team was able to uncover upwards of \$75,000 in combined refunds and recurring annual savings for MODO Eyewear through your free Telecom Cost Efficiency Analysis. I have to say that a savings of nearly \$1,000 per phone line was not expected but certainly welcomed.

You have exceeded all our expectations regarding monetary results and also provided us with a greater understanding of our entire Telecom network, which we view as an added benefit and value of your service.

Please feel free to use my name as a reference going forward.

Sincerely,



Darren Scheer
Controller
Modo Eyewear Inc.