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Michael C. Slade
Senior Vice President, Director

January 24, 2002

C R C Inc.
Robert Weinger, President
2145 Ocean Avenue
Ronkonkoma, NY 11779

Dear Robert:

NBTY would like to thank CRC for reviewing our telephone bills and related services. The recommendations you made created a significant savings in our monthly telecommunications bills. We appreciated your understanding while waiting for our approval of your recommendations, as well as the implementation of those recommendations which created the cost savings throughout our telecommunications environment. The detailed work performed and the presentation submitted, enabled our staff to see at a glance the services that were hidden in our phone bills. Changes were made accordingly, and results should be seen in over 500 telephone bills.

Your knowledge of telecommunications helped to lower our phone bills. Thank you for your cost efficiency analysis. We hope to have a continued relationship with CRC in the future.

Sincerely,

A handwritten signature in red ink, appearing to read 'Michael C. Slade', is written over the typed name. The signature is fluid and cursive, with the first and last names being the most prominent.