

United Mfrs. Supplies, Inc.  
80 Gordon Dr.  
Syosset N.Y. 11791

December 4<sup>th</sup> 2002

Communication Research Consultants, Inc.  
President, Robert Weinger  
2145 Ocean Ave.  
Ronkonkoma, NY 11779

Dear Robert,

United Manufacturers would like to thank you for assisting us in eliminating wasteful spending once and for all. Thank you again for uncovering well over \$20,000 in annual cost savings that had previously gone unnoticed for services we were paying for but not using.

When hiring a company like CRC, honesty is a primary factor in our decision making process. When it came to a judgment call regarding fees in certain areas, you proved yourselves to be extremely fair & honest. As you know, ethics and integrity are rare commodities these days in Telecommunications, but it is clearly a paramount concern of your entire staff and is the common thread that runs throughout your corporate culture.

It would be my pleasure to act as a reference for you whenever needed.

Best regards,



Joseph Papa  
Vice President  
United Manufacturers Supplies Inc.